# Retail Recognition Pilot Program: Engaging Corner Stores

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## Our Retail History

• PHI has worked in the Retail Environment for the past 10 years developing, implementing and evaluating the *Retail Program* in California under contract with the California Department of Public Health SNAP-Ed funding (formerly the *Network for a Healthy California*)

• The Retail Program has engaged over 800 retail sites across California including: Supermarket Chains, Independent Chains and Corner

Stores

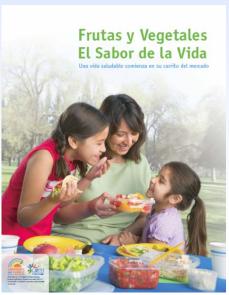




## Marketing and Promotion

• Promotes Healthy Foods: promotional signage, recipe cards, newsletters

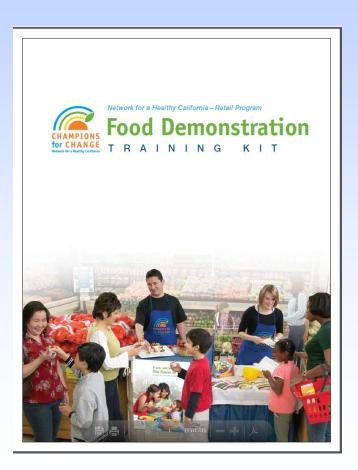








#### Bi-lingual Retailer and Staff Education and Training



#### Lista de Planificación para la Demostración de Comida

SECCIONES Y PASOS	Fecha limite de terminación	Marcar cuando haya terminado
Planificación de la Demostración de Comida		
Rosorvo la focha y la hora con un astablocimiento cualificado	11-1-	
Identifique las recetas que preparará y ofrecerá a los consumidores	_1,1,_	
Calcule las cartidades de la receta para determinar la cantidad de comida que necesita y solicité donativos	-1-1-	
Confirme por escrito los detalles que acordó verbalmente usendo la Certa de Confirmación	11_	
Proporcione a su contacto del establecimiento la lista y cantidades de ingredientes recosarios para preparar la recula	-1-1-	
Confirme los donativos de comida con el establecimiento	_/_/_	
Haga un segumiento para confirmar el recibo de la Carta de Confirmación y la lista de ingredientes de la receta Haga seguimientos con regularidad hasta tenar la confirmación	J.J	
Confirme la lista de ingredientes y las cantidades que proporcionará el establacimiento	_/_/_	
Recuerde al establecimiento la fecha, hora y ubicación dentro de la tienda para la demostración	_/_/_	
Organización de la Demostración de Comida	j,	
ldontifique y complete las actividades de relaciones públicas anunciando las actividades próximas de demostración de comida	_1_1_	
identifique y ontene equipo para famostración de comide. NESE y bolaitas de información nutricional (goode bags)	_/_/_	
identifique y obtenga materiales y suministros adicionales para la preparación (servilletas, tenedores, platos)	_/_/_	
Realización y Seguimiento de la Demostración de Comida		
Si la receta lo permite, prepare los ingredientes por adelantado (picar, etc.)	_/_/_	
Reúnase con su contacto en el establecimiento al menos 30 minutos antes de la hora acordada para acomedar todo lo necesario para la demostración de comida		
Anagürese de que el átes de demostración quede tan limpis a más limpis de cómo usted la encontró	-1-1-	
Complete le evaluación del evento de demostración de comida	_/_/_	
Envie una carta de agradecimiento al establecimiento	1.1	

Apéndice :

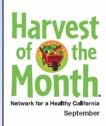




#### In-Store Nutrition Education

- Food Demonstrations
- Store Tours





The Harvest of the Month featured fruit is apple



#### Health and Nutrition Go Hand-in-Hand

Eating a variety of colorful fruits and vegetables and getting daily physical activity will help your family stay healthy and prevent chronic diseases such as obeaty, type 2 diabetes, heart disease, and certain types of cancer.

One medium apple is equal to about one cup of fruit. One apple is a good source of delary fiber, which helps to keep your heart healthy, keep you regular, and make you feel this you eat less. One medium apple is also a good source of vitamin C, which helps your body heal cuts and wounds and maintain healthy gums. Healthy Serving Ideas
Mix apple chunks in your morning
oatmeal for a hearty start to your day.



raisins to your chicken salad for a healthy lunch.



Place 4 cored apples in a microwave safe dish and fill with raisins. Pour 5 cup of apple juice over the apples with a sprinking of nutmeg and cinamon. Cover with plastic wrap and microwave on high for 5 minutes for a hot dessert!



#### Shopper's Tips

- Look for apples that are firm and do not have soft spots.
- Apples can be stored at room temperature, but they can last up to six weeks if refrigerated.
   Do not refrigerate apples in closed.

#### Let's Get Physical!

Make physical activity fun and sociall Grab a friend and walk arcund the mall, to the park, or during your funch breaks! In the evenings, make time to participate in physical activity as a family by going for a walk, riding bikes, or having a dance contest.

#### How Much Do I Need?

The amount of fruits and vegetables you need depends on your age, gender, and the amount of physical activity you get every day.

Eat a variety of colorful fruits and vegetables with meals and snacks throughout the day to reach your total daily needs.

#### Recommended Daily

Amount of Fruits and Vegetables				
	Kids, Ages 5-12	Teens and Adults, Ages 13 and up		
Males		416 - 616 oups per day		
Females	216 - 5 cups per day	314 - 5 oups per day		
Noncommunity and the bishess and the second				

If you are active, eat the higher number of oups per day. Visit www.mypyramid.gov to learn more

For more recipes and tips, visit: www.cachampionsforchange.net





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# Environmental and System Strategies

- Healthy Check-out Lanes
- Corner Store Improvements







#### CX<sup>3</sup>Assessment Tools

- CX<sup>3</sup> = Communities of Excellence in Nutrition, Physical Activity & Obesity Prevention
- Assesses the food environment in GIS neighborhood through multiple tools
- For Retail sites:
  - Store tool
  - Walkability tool
- Reassess after changes are implemented for improvement

### Working with Corner Stores

- Increases Access to healthy foods in low resource communities
- Reach the low-income consumers right where they live
- Sites near schools get students dollars:
  - Tie-in to other local SNAP-Ed efforts
  - Highlight produce items from the *Harvest of the Month* or other signature interventions





### Retailer Engagement: Corner Stores

- Participation strengthens community ties and increase store foot traffic
- Showcases the retailers' commitment to health and the community
- Match cultural and linguistic skills of the owners if possible
- Engage the store owner on what changes they are willing to make





### Retailer Engagement: Corner Stores

- Provide market research on the demand for items
- Recommend sales tracking mechanisms so the store owner can track profits or losses from the changes
- Provide technical assistance around what healthy items to stock, quantities and local sources



## Healthy Retail Recognition Pilot

- Reviewed literature on corner store projects
- Modeled Guidelines to be SNAP-Ed allowable
- Created a recognition system: Bronze, Silver, Gold
  - Stores voluntary make healthy changes in exchange for free resources and services
- Created: Key Informant Guides for store owners/managers
- Created: market research surveys for customers
- Encourages partnerships for infrastructure changes



## Results of Key Informant Interviews

- All retail owners interviewed were open to adding healthier
  - Fruits and vegetables primarily
  - Customer demand was key
  - Some expressed interest in stocking grab and go items
- Concerns around sales and profit
- Concerns around sourcing healthy items at reasonable costs
- Expressed desire for help with marketing and promotion



### Results of Consumer Surveys

- Residents do not buy the majority of their food from corner stores
- 75% of respondents come into the store 1-2 times per week
  - Convenience close to home
- The majority of shoppers would buy fruits and vegetables at the store if available
  - Apples, bananas, tomatoes, onions, lettuce and carrots

#### **Conclusions**

- Corner stores are a viable intervention site for SNAP-Ed
- Community members, including youth, can conduct assessment (CX<sup>3</sup>, market research etc.)
- SNAP-Ed can support in areas: nutrition education, promotion, marketing and sourcing
- These interventions can ultimately increase access to healthy foods in low resource communities

#### **Contact Information**

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